

CVS Stirling e-Bulletin 24th. April 2009



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This issue we lead with sad news about our Chairman, Colin Newman.

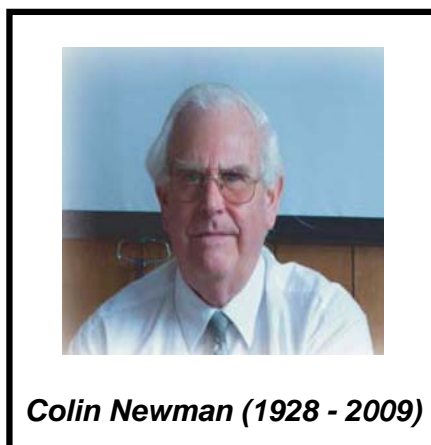
His sudden death on Wednesday, April 15th is a huge loss for us, both personally and for the organisation. Below, CVS Treasurer Dierdre Sprunt contributes a short appreciation of Colin's life and his legacy.

There are dozens of useful and informative events, courses, seminars, workshops etc. coming up in the next couple of months. We've identified some of those most likely to interest our members – and remember, we're happy to research any of them further on your behalf.

Comments and suggestions for the [website](#) and e-Bulletin are welcome.

Emails to: lee.stevenson@cvs-stirling.org.uk or donald.saunders@cvs-stirling.org.uk

Deadline for contributions is the previous Monday. If you have any queries, please call 01786 469916 and ask for Lee or Donald.



The Board and staff of CVS Stirling were shocked and deeply saddened to learn of the sudden death on 15th April of their Chairman, Colin Newman.

Colin had been on the Management Board since 1996, when the organisation, then known as SVA, was first formed. In 1998 he became Chairman, and continued in this role, leading a committee who appreciated his dedication and loyalty to CVS Stirling.

Colin led a very busy life, spending much time in many voluntary capacities. He was Chairman of Victim Support in 1996, at the time of the Dunblane tragedy. In this capacity he welcomed the visits to Stirling of the Princess Royal, its Patron, when she came to support the work of Victim Support.

He was an ardent supporter of Rocktalk, recording personally audio-cassettes of local news for the benefit of the many visually impaired people who depended on this service.

He was also a volunteer driver for the WRVS, taking patients to various appointments in various directions – often rushing off from a meeting to fulfil such a mission.

Colin was a delightful personality, full of good humour and tolerance. He will be greatly missed by many. We at CVS wish to convey our deep sympathy to Margaret and all his devoted family.

Deirdre Sprunt, Director/Treasurer CVS Stirling

RELOCATION UPDATE

Our landlines have now been installed and we can be reached again at our usual number – 01786 469916. We are also able to receive and respond to emails, and of course you can drop in and see us in our offices – but we recommend you call first to make sure someone is available to help you.

Our broadband connection is being set up *today*, and should be operational next week – *look out for updates to the website.*

**Please note CVS Stirling will be closed on 4th May for the Bank Holiday.*

FORTHCOMING EVENTS

Hand Hygiene Study Day

Stirling Royal Infirmary Education and Conference Centre

1st May, 9.30am - 4pm

FREE



This event is a welcome contribution to an important and topical issue, and will feature many dynamic and interesting speakers.

The morning's key note speaker is Stefan Morton, LHBC Greater Glasgow Clyde NHS Board, who will speak about "The Challenges of Scotland's Biggest Board". In the afternoon, Ann McQueen, Lothian Health Board, will speak about "Making the difference through Public Involvement". And a further six speakers will take part, mostly from NHS Forth Valley.

Discussion groups will focus on "How can the public help us see things differently". There will also be a chance to practice hand washing technique with the new light boxes.

To book a free place please contact Stacey McPherson – E-mail Stacey.mcperson@nhs.net or phone 01324 624000 ext 8632.

Free Golf Lessons!

Wellsgreen Golf Academy, Standingstone Road, Windygates, Fife
Saturday, 16th May, 10 am – 3 pm

The Scottish Disability Golf Partnership is offering **free golf lessons and tuition** to anyone with a disability, serious health problem or mobility issue.

Participants will be able to take advantage of the restaurant and par-3, six hole golf course at Wellsgreen.

If your interested in booking a place, contact Jim Gales by email at j.gales@btopenworld.com, or phone him on 01334 650 963.

Social Return on Investment (SROI) Information Session

CVS Falkirk

Wednesday 27th May, 10 am -12 noon

FREE (Lunch will be provided)

***Presented by Voluntary Sector Health Partnership Forth Valley
in partnership with Forth Sector Development***



Social Return on Investment (SROI) analysis is a process of understanding, measuring and reporting on the social, environmental and economic value that is created by an organisation or project. Involving stakeholders is central to the principle and it has a clear process for involving people based on social and environmental procedures.

Analyzing components such as inputs, outputs, outcomes and impacts tells the story of the organisation and how it affects change; how it delivers its mission and provides organisations with an understanding of how they actually achieve their aims and affect change.

The potential benefits of SROI analysis are to:-

- ⇒ Create social value; as a management tool, to track projections, improve performance, inform budgeting and highlight added value in competitive tendering for instance.
- ⇒ Improve accountability; provide numbers and a story to support the numbers combining qualitative and quantitative approaches.
- ⇒ Provide better information for future decision making; giving important information on existing activities, areas of weakness and where unanticipated beneficial impacts have occurred.

⇒ Focus on critical impacts; SROI provides a relatively quick and effective way to learn about the change a project or organisation creates.

The Scottish Government aims to ensure widespread awareness and knowledge of SROI among third sector organisations, funders, commissioners and accounting bodies, and promote its adoption as a means of measuring social impact and communicating value creation.

Come to find out how SROI can benefit *your* organisation, and the support and training you can get. To book a place, contact Sharman on 01324 692011 or email sharman@cvsfalkirk.org.uk

Scottish Care at Home Annual Conference, Exhibition and Awards

Glasgow

29th May

'**No Place like Home**' is the theme for this year's Scottish Care at Home Annual Conference which will be held in Glasgow on the 29th of May.

Speakers will include: Shona Robison, Minister for Public Health and Sport; Mike Martin, Director, Joint Improvement Team and Annie Gunner-Logan, Director CCPS

Download a booking form at www.sssc.uk.com/NR/rdonlyres/413D4EB4-357C-471B-81D2-367ACB97D4CF/0/SCAHA4ConfFlyer29thMay2009Final2.pdf or contact Gloria Mcloughlin on gloria.mcloughlin@scahonline.org for more information.

Volunteers Week

1st – 7th June

Rewarding, recognising and recruiting volunteers

This is the 25th Year of Volunteers Week, which sets out to recognise volunteers' valued contribution to society, as well as encouraging others to consider getting involved.

Everyone has been touched by volunteering at some stage and this year's 25th anniversary is a great time to tell about it! Your stories could inspire others and encourage them to volunteer.

Visit the web site www.volunteerstirling.org.uk, check out the categories, and send in your nominations for 2009 Volunteering Awards. The process is easy – just click and type!

The Award ceremony will be at the Municipal Buildings in Stirling, where the Awards will be presented by the Provost on **Wednesday 3rd June**. Space is limited, but the winning nominees and those who nominate them will be invited.

Complaints and the Voluntary Sector

Thorn House, 5 Rose Street, Edinburgh

4th June, 10 am -2 pm

Booking fee: £20

This half-day seminar organised by ACOSVO (Association of Chief Officers of Scottish Voluntary Organisations) in conjunction with Consumer Focus Scotland aims to explore best practice in complaints handling, and how to use complaints to develop improvements in service provision. Topics dealt with are:

- Why complaints are important
- Policy developments in the public sector
- What are the barriers to complaining?
- What a good complaints procedure looks like
- How current practice matches up to this

For further information, or to receive a booking form, contact ACOSVO, Thorn House, 5 Rose Street, Edinburgh EH2 2PR, tel: 0131 243 2755, email office@acosvo.org.uk

ACOSVO membership is open to Chief Officers of independently constituted Scottish voluntary organisations or heads of Scottish branches of UK voluntary organisations. Associate membership is open to Senior Managers of the same. See the website, www.acosvo.org.uk

TRAINING & RESOURCES

Workshops on Understanding the Third Sector Support Infrastructure in Scotland

The Dynamic Inclusive Communities (DInC) Forum, set up by the Big Lottery Fund, has commissioned the consultancy firm EKOS to undertake a mapping study that will examine the third sector support infrastructure in Scotland.

The study commenced in early 2009 and will be completed by summer 2010. Workshops have been arranged to gather perceptions and expectations of third sector organisations regarding the support infrastructure that is available and the support that they receive.

The workshop dates, venues and times are:

- ⇒ 28th April 2009 - Spectrum Centre, Inverness. 1.15pm to 3.15pm.

- ⇒ 29th April 2009 - Christian Centre, Perth. 1pm to 3pm.
- ⇒ 30th April 2009 - Europa Building, Glasgow. 10am to 12noon.
- ⇒ 5th May 2009 - Aberdeen Foyer, Aberdeen. 11.30am to 1.30pm.
- ⇒ 6th May 2009 - Thistle House, Haymarket, Ed. 3pm to 5pm.
- ⇒ 7th May 2009 - CAB, Dumfries. 1pm to 3pm.

Details from www.ekos-consultants.co.uk , or email Brian.McLaren@ekos.co.uk

How to Manage an Event From Start to Finish

A One-Day Training Course in Professional Event Management

Carronvale House, Larbert, Stirlingshire

Tuesday, 2nd June

Cost: £120 per participant (a maximum of 20 persons will participate on the day)

Regardless of topic, content or audience, the process of organising a conference or event has the same basic principles. While large organisations tend to have dedicated events teams, in small and medium sized organisations, staff with no particular training are often called to organise events on top of their daily workload.

This course aims to equip participants with the skills, knowledge and confidence necessary to organise successful events.

Who Should Attend?

This course is aimed at people **across all sectors** who organise conferences and events as part of their job or in addition to their main responsibilities:

- ⇒ Administrators
- ⇒ Personal Assistants
- ⇒ Information Officers working in public/health sectors
- ⇒ Business Development Officers
- ⇒ Marketing/PR professionals
- ⇒ **Anyone whose role includes managing a conference or event**

By the end of the course participants will:

- ✓ Have examined a structured model for the **planning and management** of any event
- ✓ Have analysed the impact of **venue selection**
- ✓ Know what to include in an **effective e-flyer or invitation** for your event
- ✓ Have a clearer understanding of **sourcing suppliers and negotiating** with them throughout the event management process
- ✓ Have gained tips for **confident and effective communication** with speakers and presenters
- ✓ Have examined one example of an **online registration system**
- ✓ Know the value of using **post-event evaluation** systems

Pre-Training Day Preparation

Upon booking a place on this course you will be asked to complete a short questionnaire on your previous events experience. This will allow the course content to be tailored specifically to your level of knowledge and experience.

As an added bonus, you can take away a step-by-step **Event Management Training Guide** to assist you with managing future events

For further information and to get a booking form, email Eloise at emrevents@live.co.uk or phone her on 07951 227905.

New Funding Guide from the SSSC

'**Funding and Support for Training: A Guide for Providers of Scottish Social Services 2009**' has just been published by the SSSC.

The guide includes:

- information on sources of grants and revenue funding to contribute to training, education and workforce development
- details of sources of advice, guidance, consultancy and other forms of support
- descriptions of eLearning resources specifically aimed at the social services sector

To download the Guide, visit www.sssc.uk.com/NR/rdonlyres/5A24C43D-97B1-4ABD-A737-71449066F2B0/0/B58453SSSCFundingSupport.pdf

BT Community Connections

Community and charitable organisations, working in any field of community benefit, located throughout the UK or ROI can apply for a laptop and a year's free broadband connection.

This year they are also offering the **BTCC Cluster Award** where up to five groups can apply together. If successful, all members will be awarded their own laptop and a year's free broadband connection and each member will also receive a personalised package of enhanced specialist equipment i.e. a digital camera, printer or software. The cluster award is open to both previous and new applicants.

Further information is available at www.btcommunityconnections.com or phone 0845 257 6792.

Closing Date: 9th June for postal applications, 11th June for online applications.

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SOCIAL ENTERPRISE

Measuring Social Value

The Scottish Government is funding a programme with the aims of developing, promoting and supporting the use of Social Return On Investment (SROI) in the Third Sector.

SROI is a method for measuring the value of the social and environmental impacts an organisation makes, and the changes they effect as seen from the perspective of stakeholders. The Project will include events (such as seminars and workshops), pilot studies and publications, and there will be an interactive website and training programme.

You can get notification of these and other upcoming developments by emailing your contact information to SROIproject@forthsectordevelopment.co.uk

Business Gateway Training Events

The following FREE events will be held by STEP:

April

28th – evening – Stirling – *Marketing Your Business*

May

5th – all day – Callander - *Bookkeeping 1&2*

8th - morning – Alloa – *Advertising & Promotion*

(TBC) - morning – Stirling - *How to prepare your business for exporting*

28th – evening - Alloa – *Women into business – Marketing*

For information on these events, contact:

Stirling STEP: 01786 463416, email reception@stirling-enterprise.co.uk

Callander STEP: 01786 463316, email kdavis@stirling-enterprise.co.uk

Alloa CETERIS: 01259 726430. email aharrick@ceteris.co.uk

Falkirk FEAT: 01324 665500, email mandy@feat.org.uk

Free Planning/Skills Development Service

Pilotlight Scotland provides a free strategic planning and skills development service to charities and social enterprises. They match teams of 4 senior members of the business community with third sector organisations and manage the transfer of skills between them for a 12-18 month period. See their website, www.pilotlight.org.uk or contact Dehra on 0131 243 2767/8.

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FUNDING

Small Grants Programme Re-launched

The new and improved Awards for All **small grants programme** was launched at the beginning of the month.

This popular Lottery scheme - now involving the Big Lottery Fund, sportscotland and the Scottish Arts Council - will continue to make awards of between £500 and £10,000 to grass-roots groups in the community and voluntary sector, health bodies, schools and statutory bodies.

To coincide with the relaunch a **new application form** is available, which can, for the first time, be downloaded electronically and emailed direct to Awards for All Scotland. **Groups should be aware that Awards for All will no longer accept the old application materials.**

There are four **new outcomes** for Awards for All, which each project should contribute towards. These are:

- People have better chances in life
- Communities are safer, stronger and more able to work together to tackle inequalities
- People have better and more sustainable services and environments
- People and Communities are healthier

To find out more about the new programme, including case studies and new priorities, as well as the new guidance and applications materials, please visit the new Awards for All at www.awardsforall.org.uk/index-scotland.html

Fifth 'People's Millions' Contest

This year, fourteen awards of up to £700,000 can be won for community projects in Scotland (five in the stv Central area), with the public vote deciding which are the most deserving causes.

Entry forms are available from hotline number 09450 10 11 12, or from the website www.peoplesmillions.org.uk **Deadline is 15th May.**

'Help a Heart' Grants

Grants of up to £2,000 will be available to local projects which improve the quality of life for heart patients and their carers, or help promote healthier lifestyles.

The **Help a Heart Grant Programme** is being delivered by the British Heart Foundation (BHF) Scotland. Whereas previous grants focused on projects working directly with heart patients and their carers, the programme now covers the promotion of heart health.

If you want an application pack, or to find out more, visit www.bhf.org.uk/helpaheartgrant

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GROUP NEWS

SDAMH Volunteer Awards

SDAMH (Stirling & District Association for Mental Health) wishes to recognise the good work done by its enthusiastic and dedicated volunteers by making two awards: one for 'Volunteer of the Year' and one for "Fundraising Volunteer of the Year."

SDAMH are inviting nominations for these awards: just write to SDAMH (email or post) giving your nomination, brief reasons why you think they should win and of course your own name and address. Closing date for nominations is 18th May, and the winners will be announced in the Summer edition of the SDAMH newsletter 'Riverside Review'.

Contact: SDAMH, 19 Dean Crescent, Riverside, Stirling FK8 1UR
email: info@stirlingmentalhealth.org.uk

Ten Grand for the Grand Boys

Congratulations to The Grand Boys Trust, which has received £10,000 from the Coalfields Regeneration Trust for shop refurbishment. This comprises the Trust's March award for the Stirling area.

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OTHER NEWS

Stirling SOA

The final Draft of the 2008-9 Single Outcome Agreement between Stirling Council and the Scottish Government has been prepared and is available for viewing.

The 85-page document sets out local conditions, priorities, outcomes to be achieved and actions to be taken to deliver these outcomes. The SOA also establishes indicators to measure progress on delivery.

The full version can be found on the Stirling Council website at www.stirling.gov.uk/index/council/yourcouncil/shapingstirling.htm

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For further information please take a look at our website

'Man and Van' Charities Deals

A new removals/deliveries company, operating throughout the Forth Valley and beyond, has announced it is offering **special rates for charities.**

< Check it out!

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